Implementing Cisco Collaboration Applications (CLICA) – e-Learning

Cisco

- **Nível:** Avançado
- **Duração:** h

Sobre o curso

The Implementing Cisco Collaboration Applications (CLICA) v1.0 course provides you with the knowledge and skills to streamline communication protocol, strengthen compliance measures, and enhance your communication systems and devices with knowledge about Single Sign-On (SSO), Cisco Unified IM &amp Presence (IM&ampP), Cisco Unity Connection and Cisco Unity Express, and Application clients.

Through a combination of lessons and hands-on training, you acquire the skills to maximize the agility of robust management systems. This course helps you prepare for the Implementing Cisco Collaboration Applications (300-810 CLICA) exam.

Certification

- Associated Certifications: CCNP Collaboration
- Associated Exam: 300-810 CLICA

This course includes

- Access duration: 180 days
- Labs
- Self-paced training
- Video training
- Continuing Education Credits: 40

This course is also available in an Instructor-Led Training (ILT) format. For more information, select this link: Implementing Cisco Collaboration Applications (CLICA)

Destinatários

This course is designed primarily for network and software engineers who are interested in learning about automation and programmability and hold the following job roles:

- Network architect
- Network designer
- Network engineer
- Network manager
- Network administrator

Objetivos

After taking this course, you should be able to:

- Configure Cisco Unity Connection integration
- Configure and troubleshoot Cisco Unity Connection and Cisco Unity Connection call handlers
- Configure and troubleshoot Cisco Unity Express
- Describe SSO for Cisco Unified Communications applications
- Describe how Cisco Jabber and Cisco Unified Communications Manager IM&P are integrated with other Cisco or third-party applications
- Customize the Cisco Unified Communications Manager IM&P and Cisco Jabber functionality
- Configure and troubleshoot chat rooms and message archiving
- Troubleshoot Cisco Jabber and Cisco Unified Communications Manager IM&P
- Integrate Cisco Unified Attendant Console Advanced with Cisco Unified Communications Manager and Cisco Unified Communications Manager IM&P server
- Configure call recording and monitoring

Pré-requisitos

Before taking this course, you should have the following knowledge and skills:

- Basic understanding of networking technologies
- Basic understanding of voice and video
- Cisco Unified Communications Manager experience including single-site dial plan, single public switched telephone network (PSTN) gateway, and Session Initiation Protocol (SIP) trunks

The following Cisco courses can help you gain the knowledge you need to prepare for this course:

- Implementing and Operating Cisco Collaboration Core Technologies (CLCOR)
- Understanding Cisco Collaboration Foundations (CLFNDU)